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**MIAMI-DADE
CORRECTIONS & REHABILITATION DEPARTMENT**

**INMATE GRIEVANCE REPORT
FY 2009-2010
FOURTH QUARTER (Q4)**

**TIMOTHY P. RYAN
DIRECTOR**



**MIAMI-DADE
CORRECTIONS AND REHABILITATION DEPARTMENT**



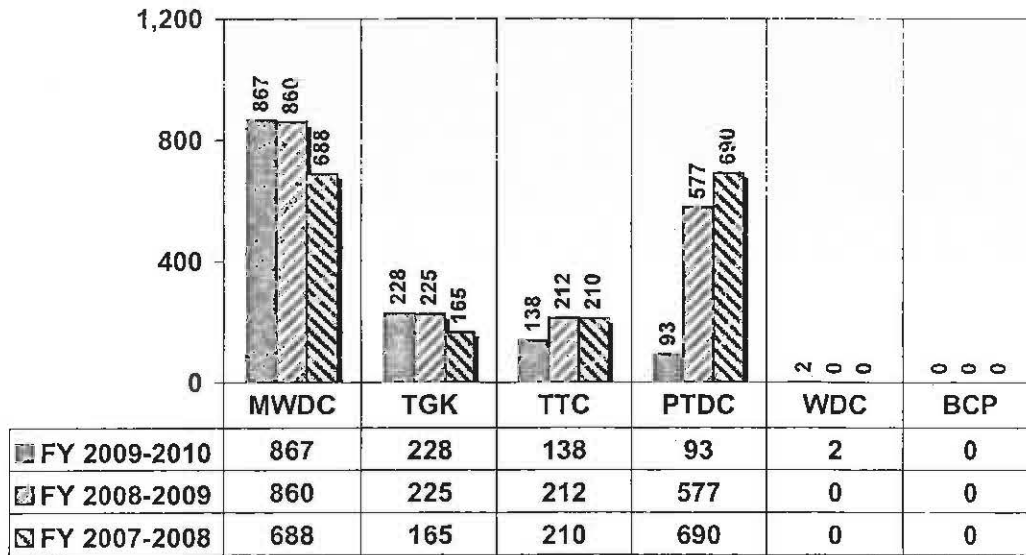
**INMATE GRIEVANCE REPORT BRIEFING
FY 2009-2010 Q4**

For FY 2009-2010 Q4, there were 341 inmate grievances reported (an average of 4 per day and 114 per month). In comparison among fiscal quarters, inmate grievances in Q4 (341) shows an increase of 17% (50) when compared to total inmate grievances in Q3 (291), an increase of 43% (102) when compared to total inmate grievances in Q2 (239), a decrease of -25% (-116) when compared to total inmate grievances in Q1 (457).

In Q4, August had the most grievances reported with 172 (51% over the monthly average), while September had the least with 60 (-47% under the monthly average).

Inmate grievances for FY 2009-2010 Q1-Q4 (1,328) decreased by -29% (-546) compared to FY 2008-2009 Q1-Q4 (1,874), and decreased by -24% (-425) compared to FY 2007-2008 Q1-Q4 (1,753).

**DEPARTMENT WIDE INMATE GRIEVANCES
ANNUAL COMPARISON**



Percent of total grievances Q1-Q4 (1,328) by facilities are as follows:

- | | |
|---------------------|-------------------|
| 1) MWDC 65.3% (867) | 4) PTDC 7.0% (93) |
| 2) TGK 17.2% (228) | 5) WDC 0.2% (2) |
| 3) TTC 10.4% (138) | 6) BCP 0.0% (0) |



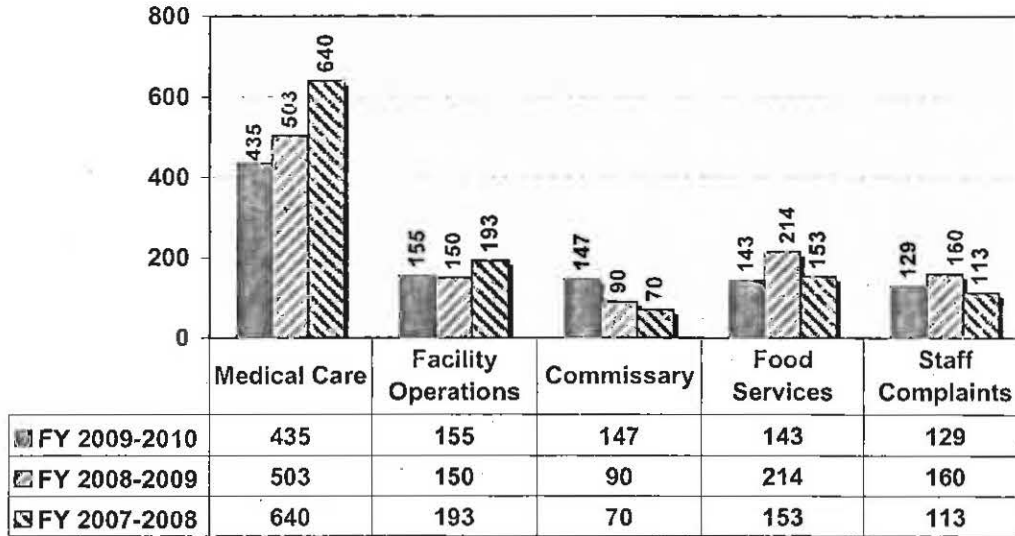
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The top five category types of grievances reported in (Q1-Q4) are as follows:

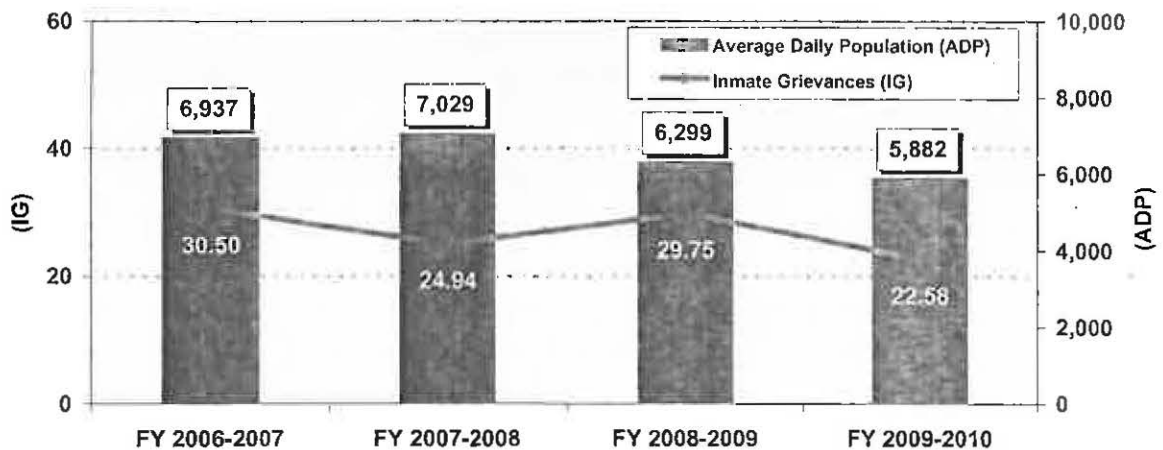
- | | |
|----------------------------------|-------------------------------|
| 1) Medical Care 33% (435) | 4) Food Services 11% (143) |
| 2) Facility Operations 12% (155) | 5) Staff Complaints 10% (129) |
| 3) Commissary 11% (147) | |

**DEPARTMENT WIDE INMATE GRIEVANCES
TOP FIVE TYPES ANNUAL COMPARISON**



The inmate grievances rate per 100 inmates decreased by 24% in FY 2009-2010 (22.58) when compared to FY 2008-2009 (29.75), decreased by 10% compared to FY 2007-2008 (24.94), and decreased by 26% when compared to FY 2006-2007 (30.50).

**DEPARTMENT WIDE INMATE GRIEVANCES
AVERAGE DAILY POPULATION (ADP) VS.
INMATE GRIEVANCES PER 100 INMATES (IG)**



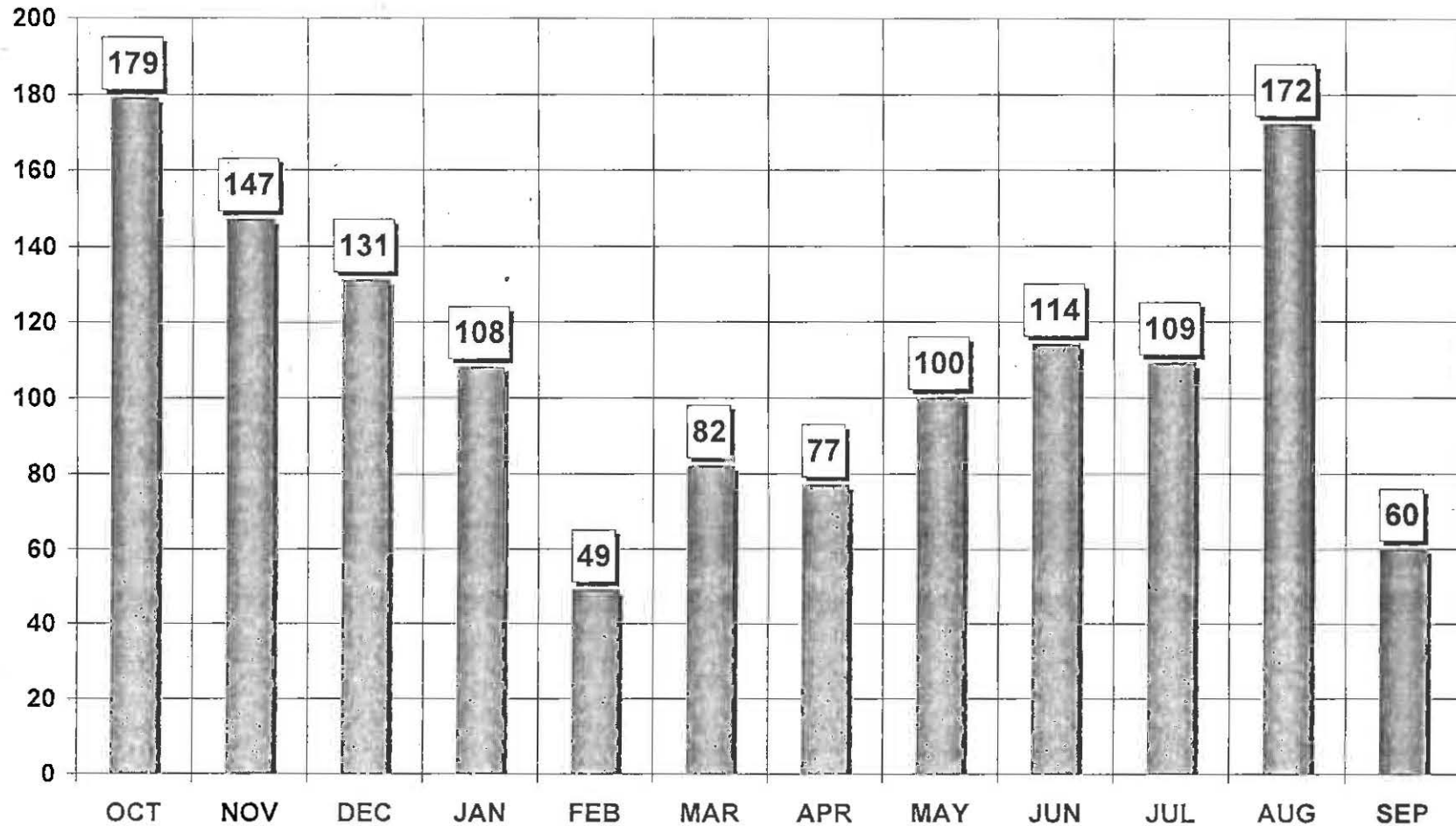
Source: Primary Indicator Report Network (12/30/10)



Miami-Dade Corrections and Rehabilitation Department DEPARTMENT-WIDE



INMATE GRIEVANCES FY 2009-2010 Q1-Q4

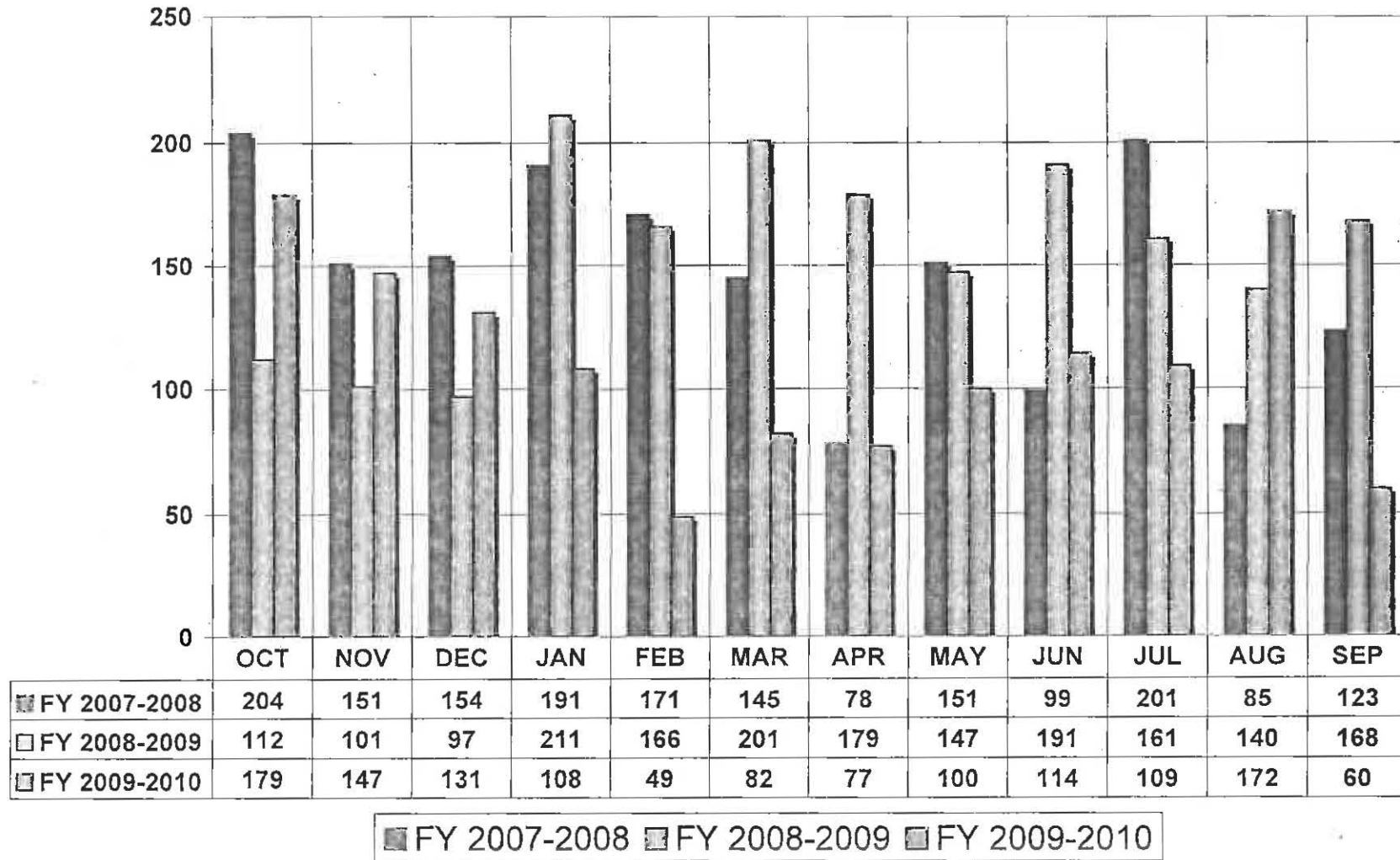




Timothy P. Ryan
Director



Miami-Dade Corrections and Rehabilitation Department DEPARTMENT-WIDE INMATE GRIEVANCES YEARLY COMPARISON





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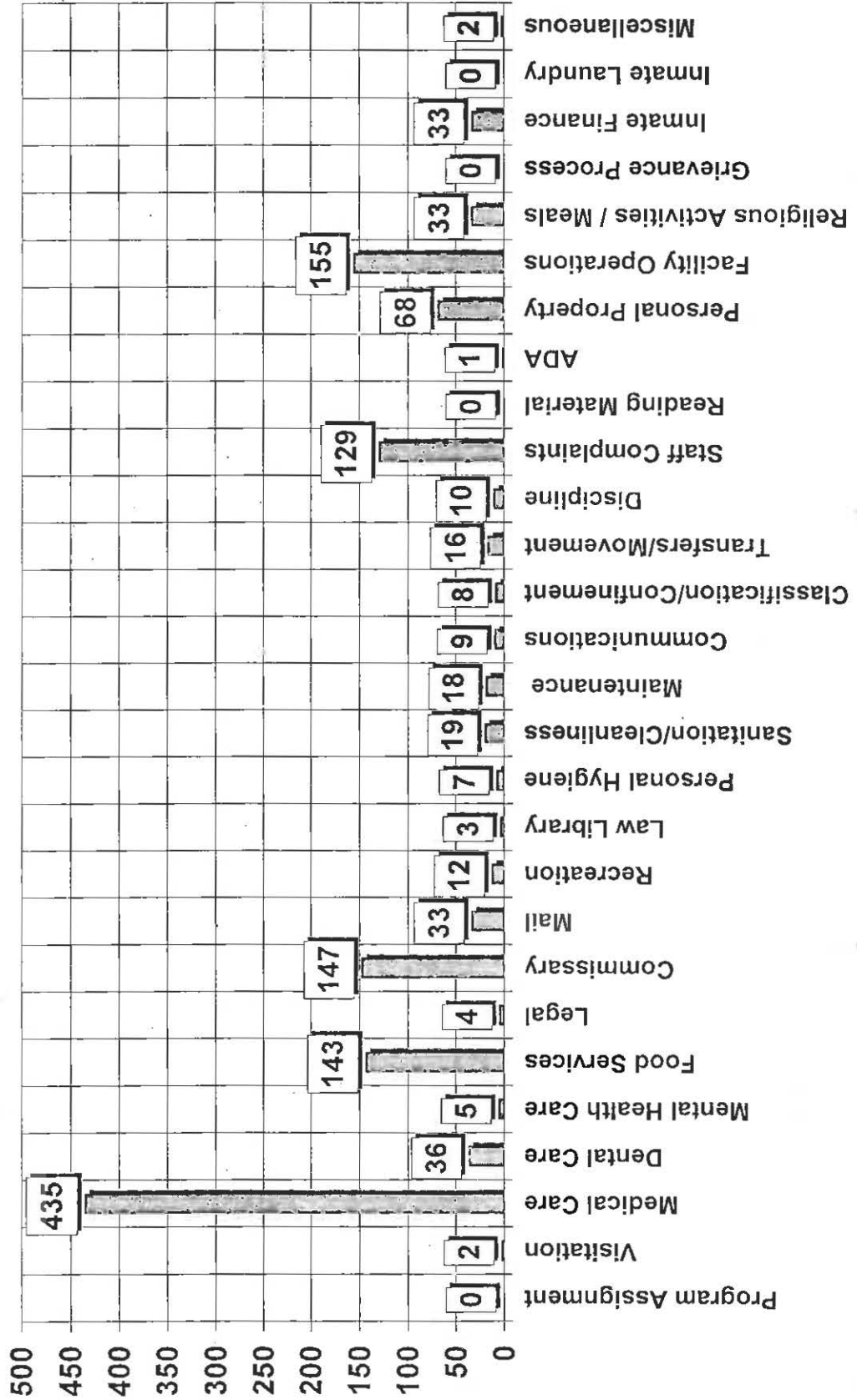
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DEPARTMENT-WIDE

INMATE GRIEVANCE BY TYPE

FY 2009-2010 Q1-Q4



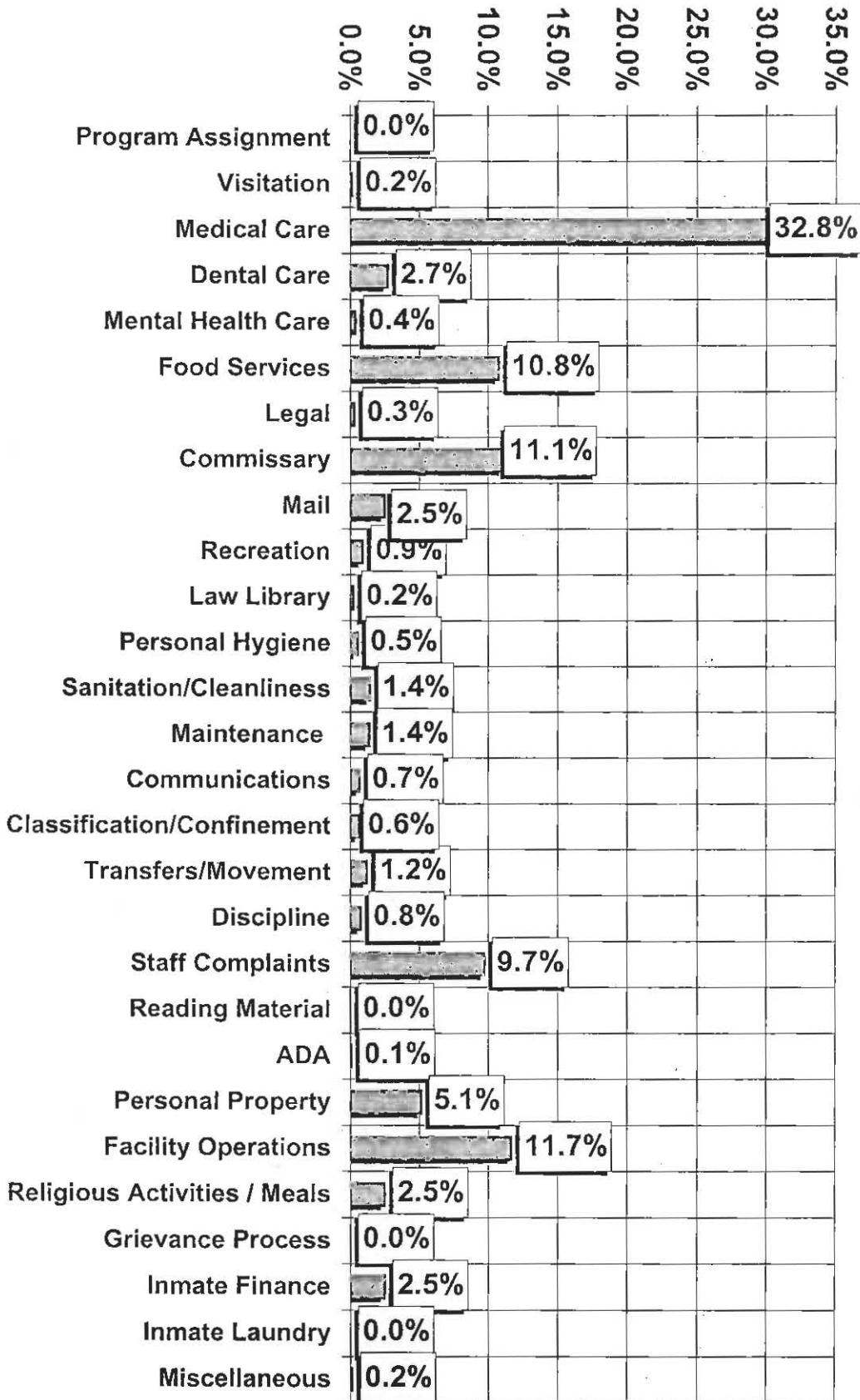


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Miami-Dade Corrections and Rehabilitation Department DEPARTMENT-WIDE



PERCENTAGE OF INMATE GRIEVANCES BY TYPE FY 2009-2010 Q1-Q4



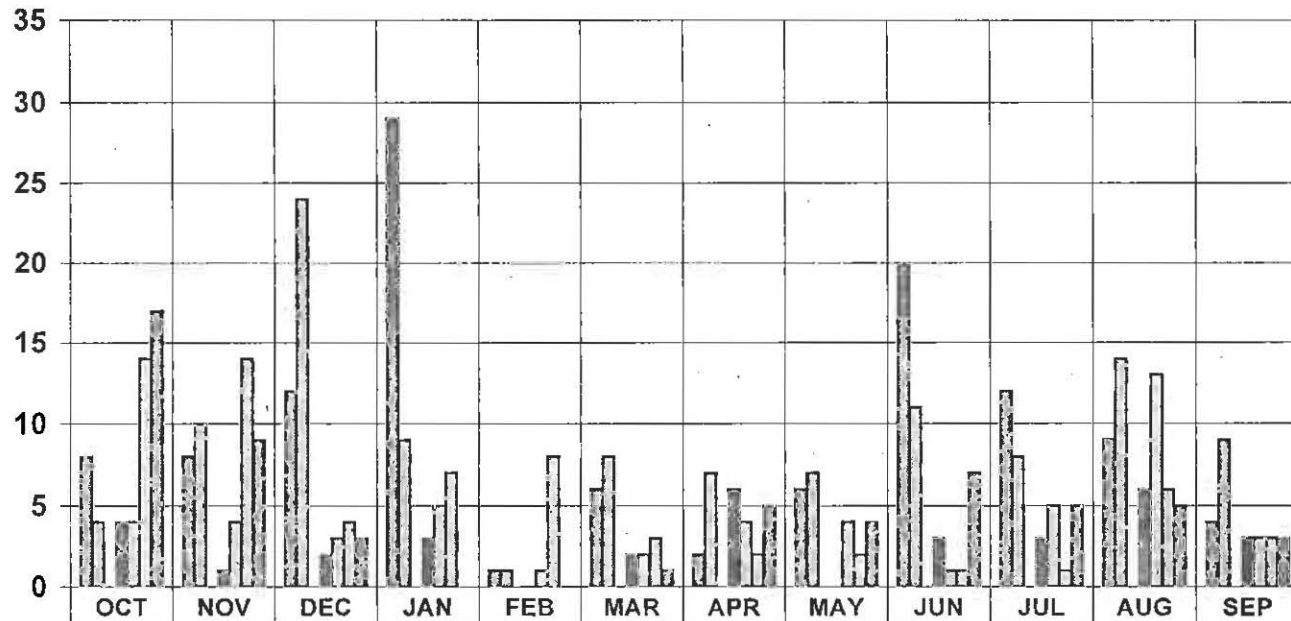


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Miami-Dade Corrections and Rehabilitation Department



MEDICAL CARE SUB-CATEGORIES INMATE GRIEVANCES FY 2009-2010 Q1-Q4



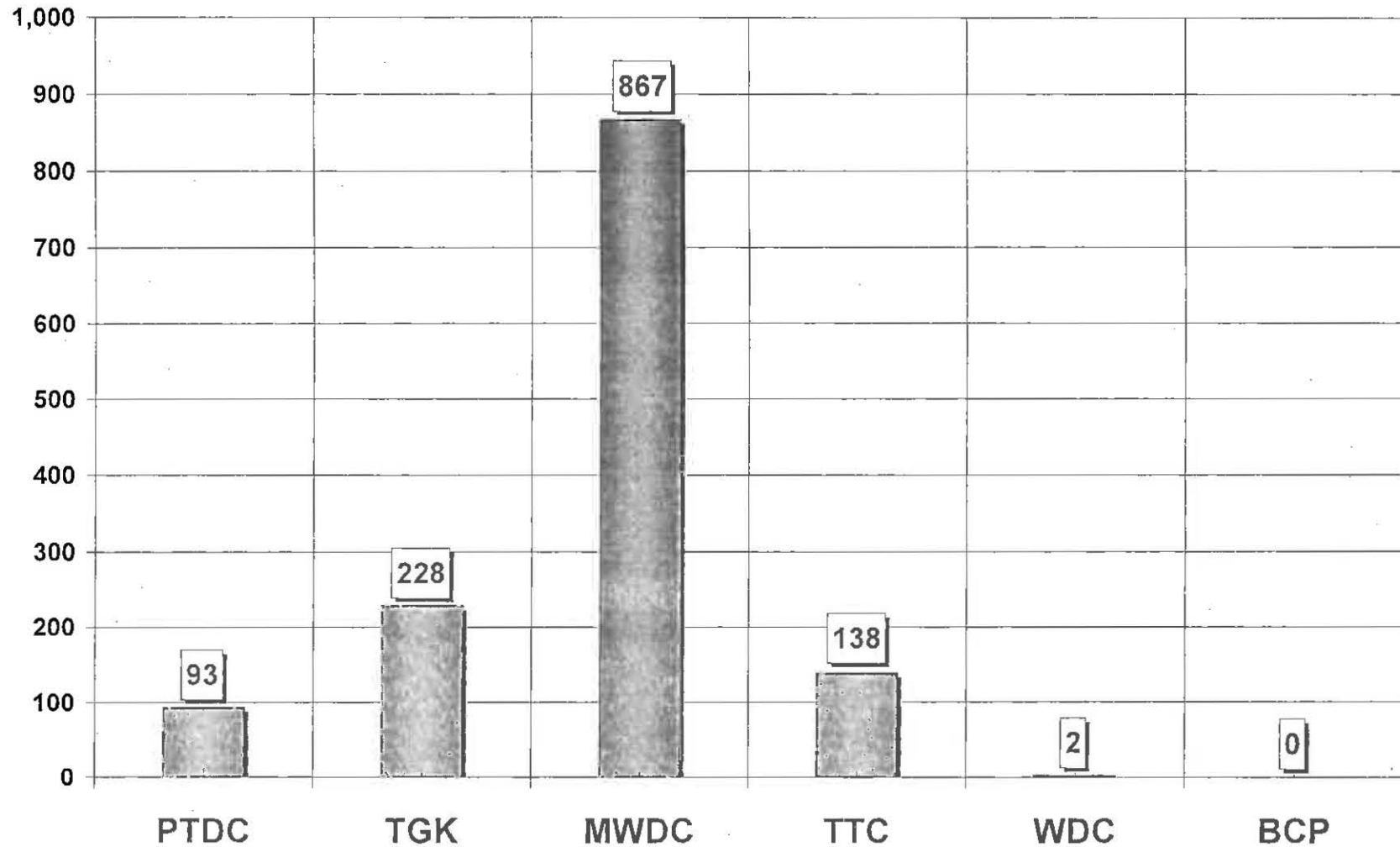
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Medication	8	8	12	29	1	6	2	6	20	12	9	4
Sick Call	4	10	24	9	1	8	7	7	11	8	14	9
Chest Pains	0	0	0	0	0	0	0	0	0	0	0	0
Medical Diet	4	1	2	3	0	2	6	0	3	3	6	3
Complaints Against Medical Staff	4	4	3	5	1	2	4	4	1	5	13	3
Medical Illness	14	14	4	7	8	3	2	2	1	1	6	3
Medical Other	17	9	3	0	0	1	5	4	7	5	5	3



Miami-Dade Corrections and Rehabilitation Department



INMATE GRIEVANCES PER FACILITY FY 2009-2010 Q1-Q4



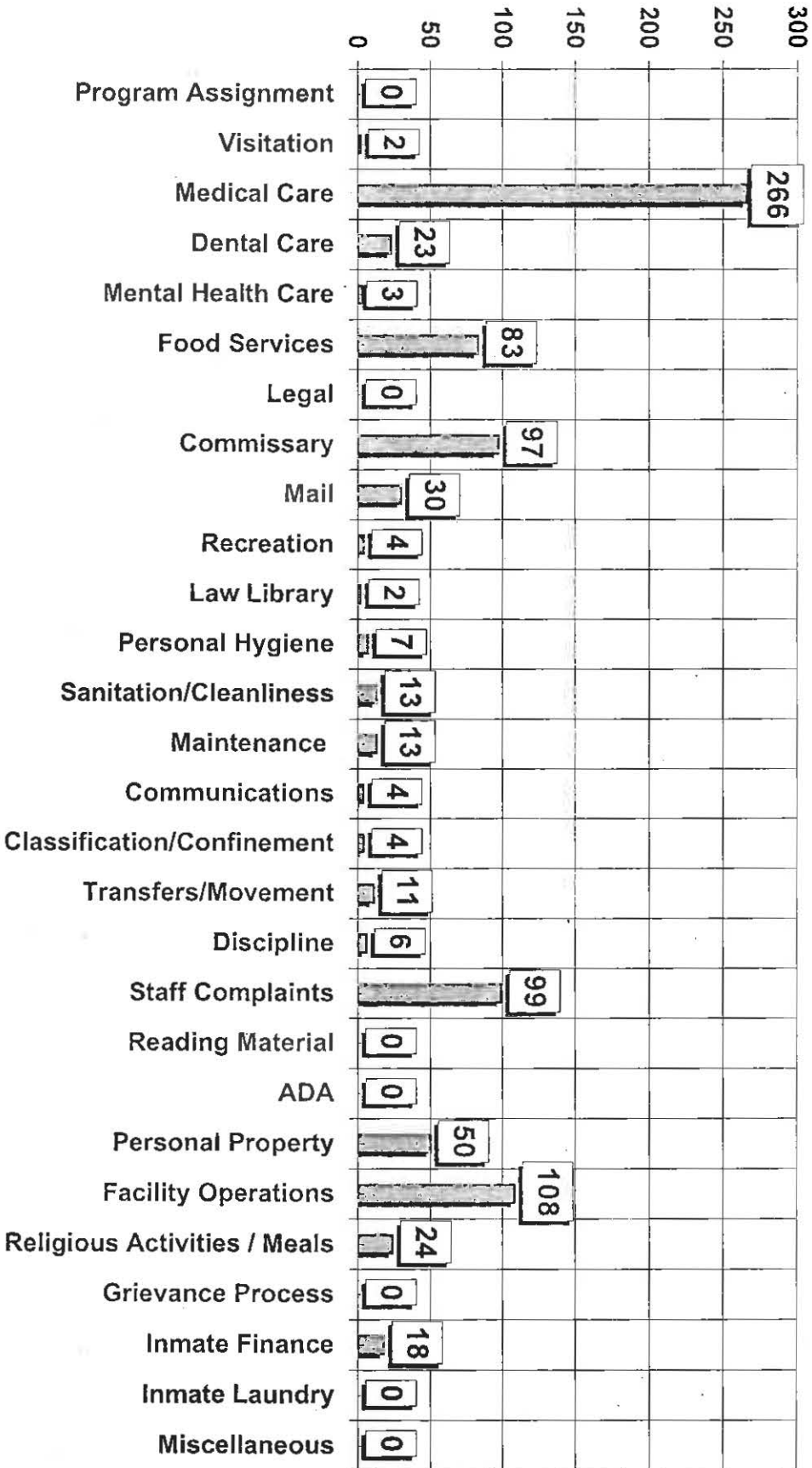


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Miami-Dade Corrections and Rehabilitation Department METRO WEST DETENTION CENTER



INMATE GRIEVANCES
FY 2009-2010 Q1-Q4

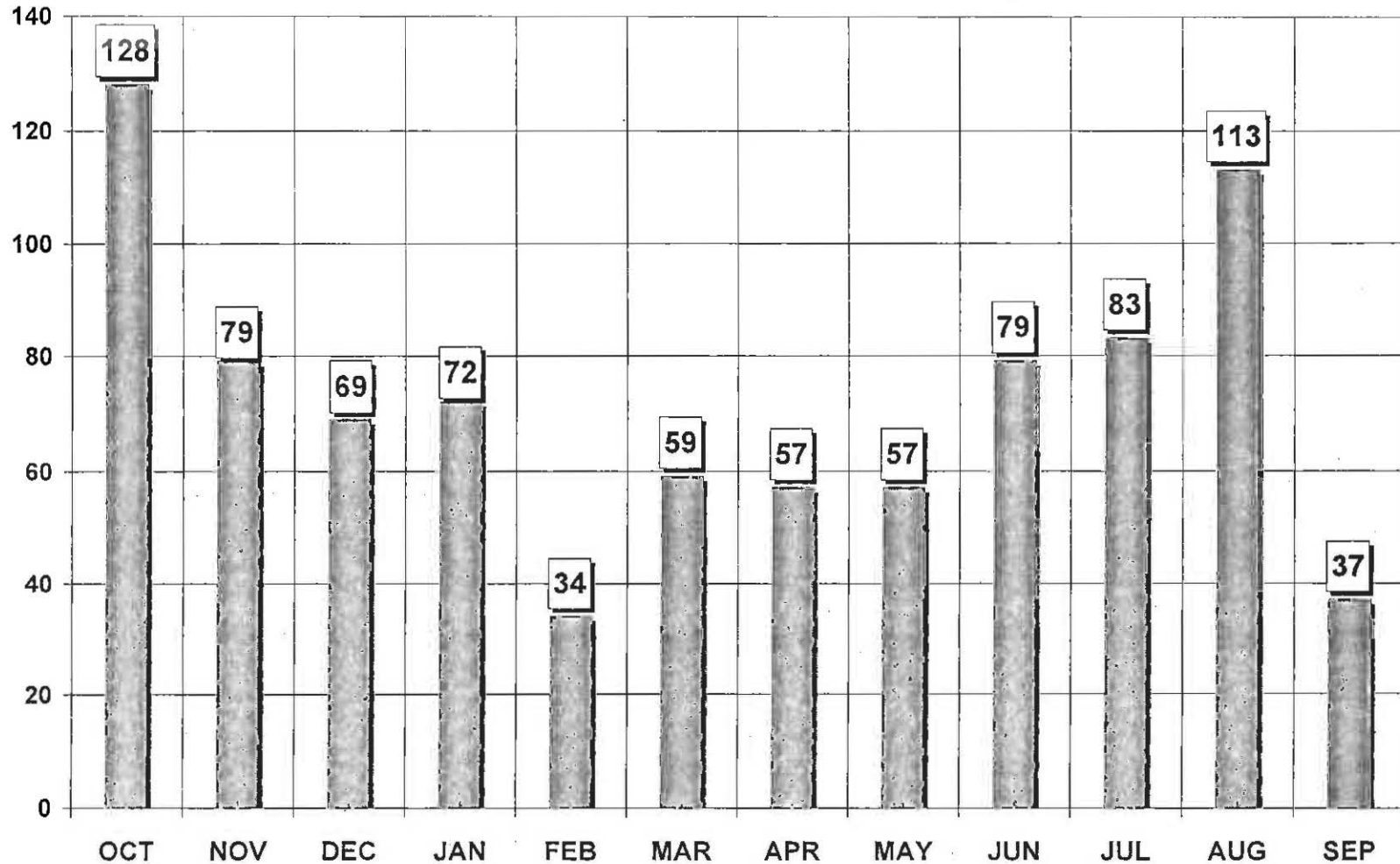




Miami-Dade Corrections and Rehabilitation Department METRO WEST DETENTION CENTER



INMATE GRIEVANCES FY 2009-2010 Q1-Q4



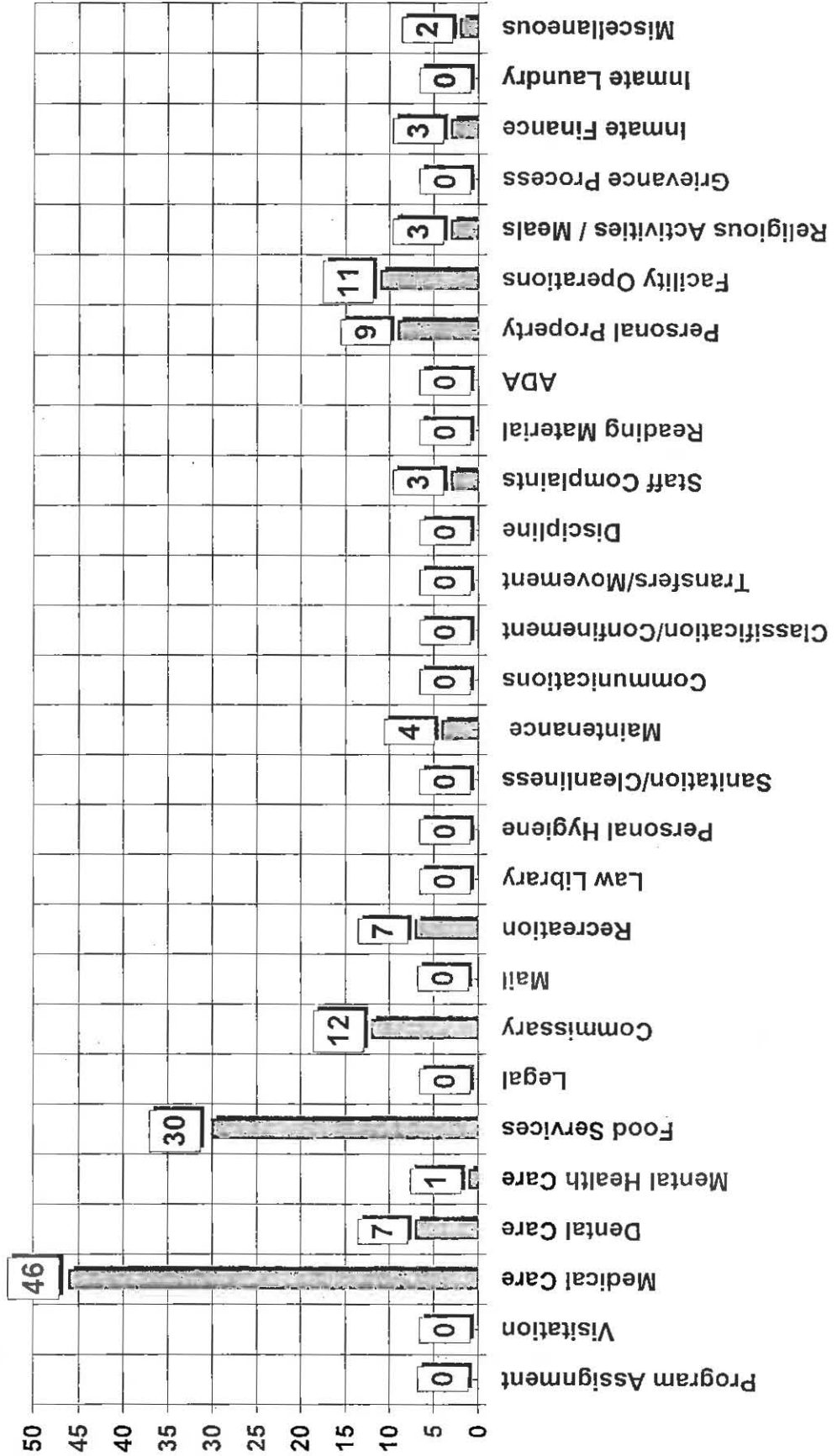


Timothy P. Ryan
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Miami-Dade Corrections and Rehabilitation Department TRAINING AND TREATMENT CENTER



INMATE GRIEVANCES FY 2009-2010 Q1-Q4

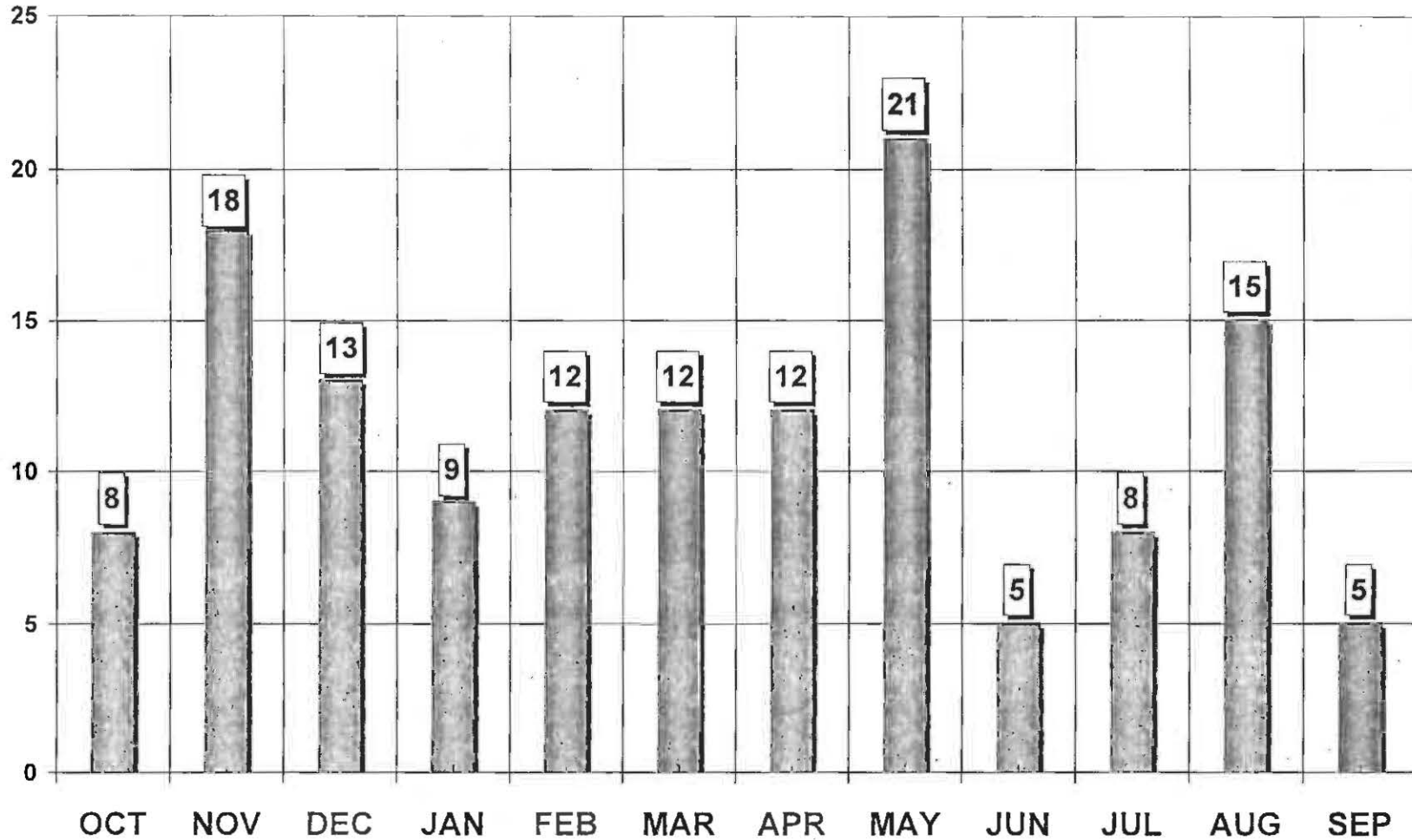




Miami-Dade Corrections and Rehabilitation Department TRAINING AND TREATMENT CENTER



INMATE GRIEVANCES FY 2009-2010 Q1-Q4



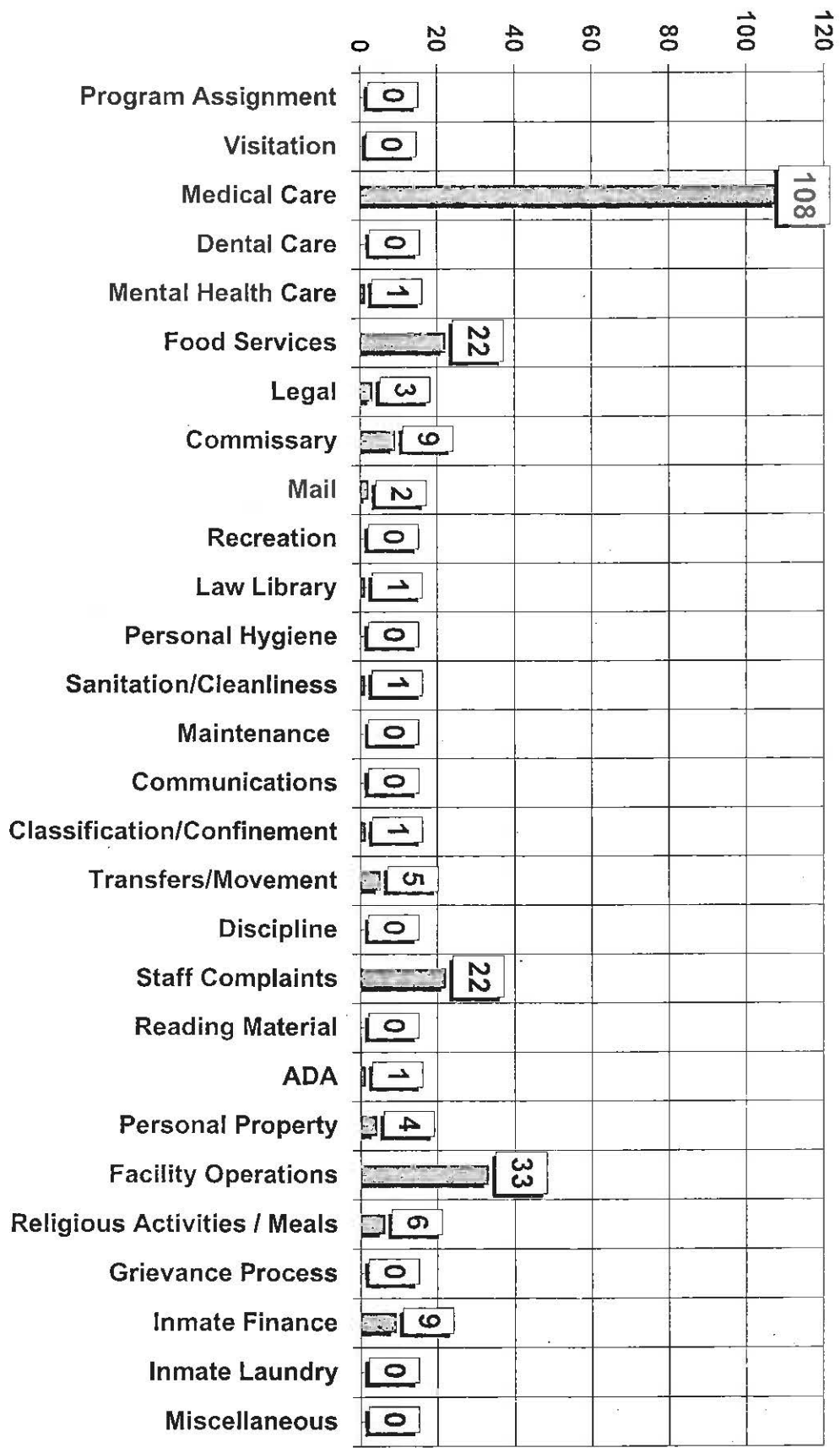


Timothy P. Ryan
Director

Miami-Dade Corrections and Rehabilitation Department TURNER GUILFORD KNIGHT CORRECTIONAL CENTER



INMATE GRIEVANCES FY 2009-2010 Q1-Q4

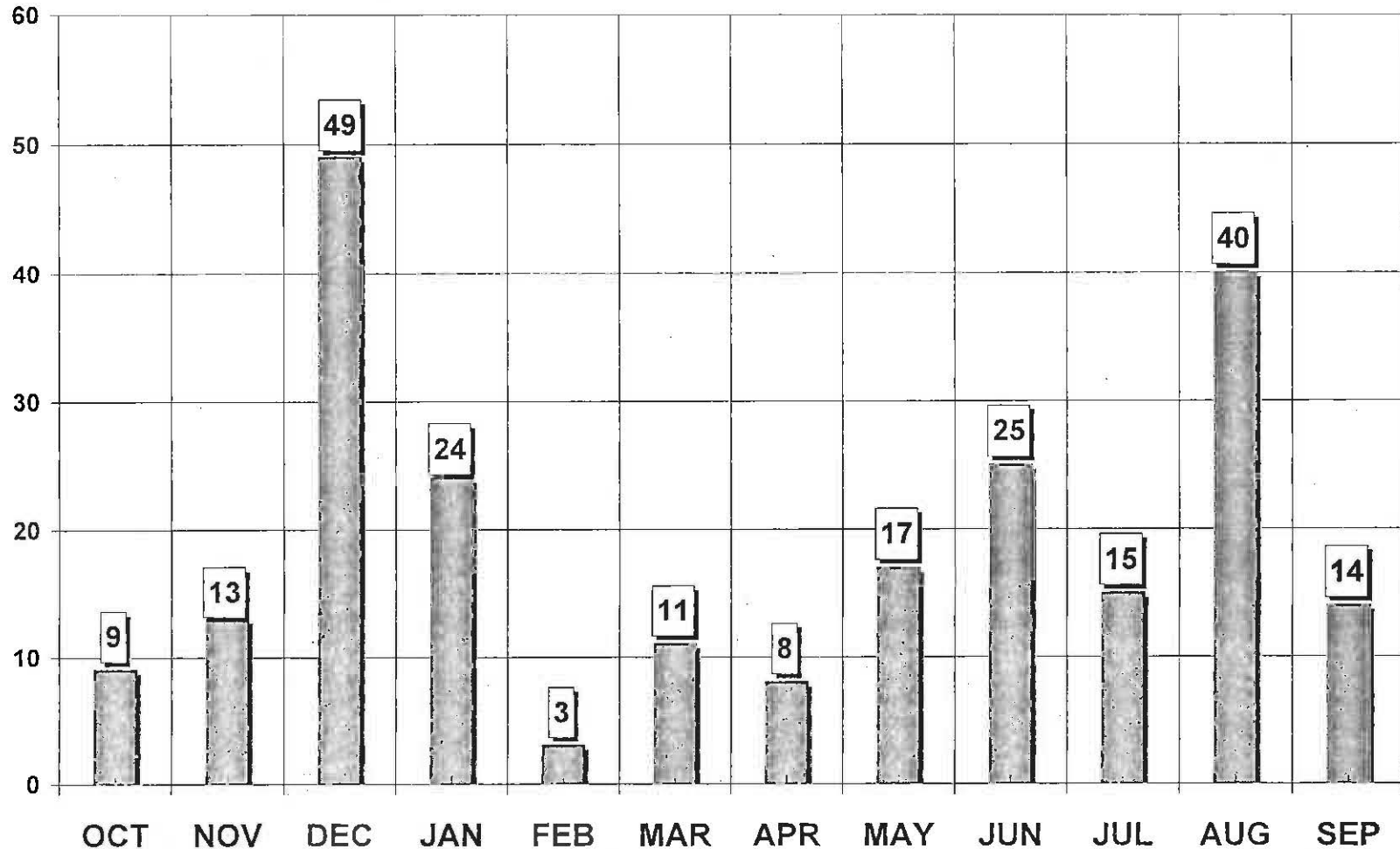




Miami-Dade Corrections and Rehabilitation Department TURNER GUILFORD KNIGHT CORRECTIONAL CENTER



INMATE GRIEVANCES FY 2009-2010 Q1-Q4



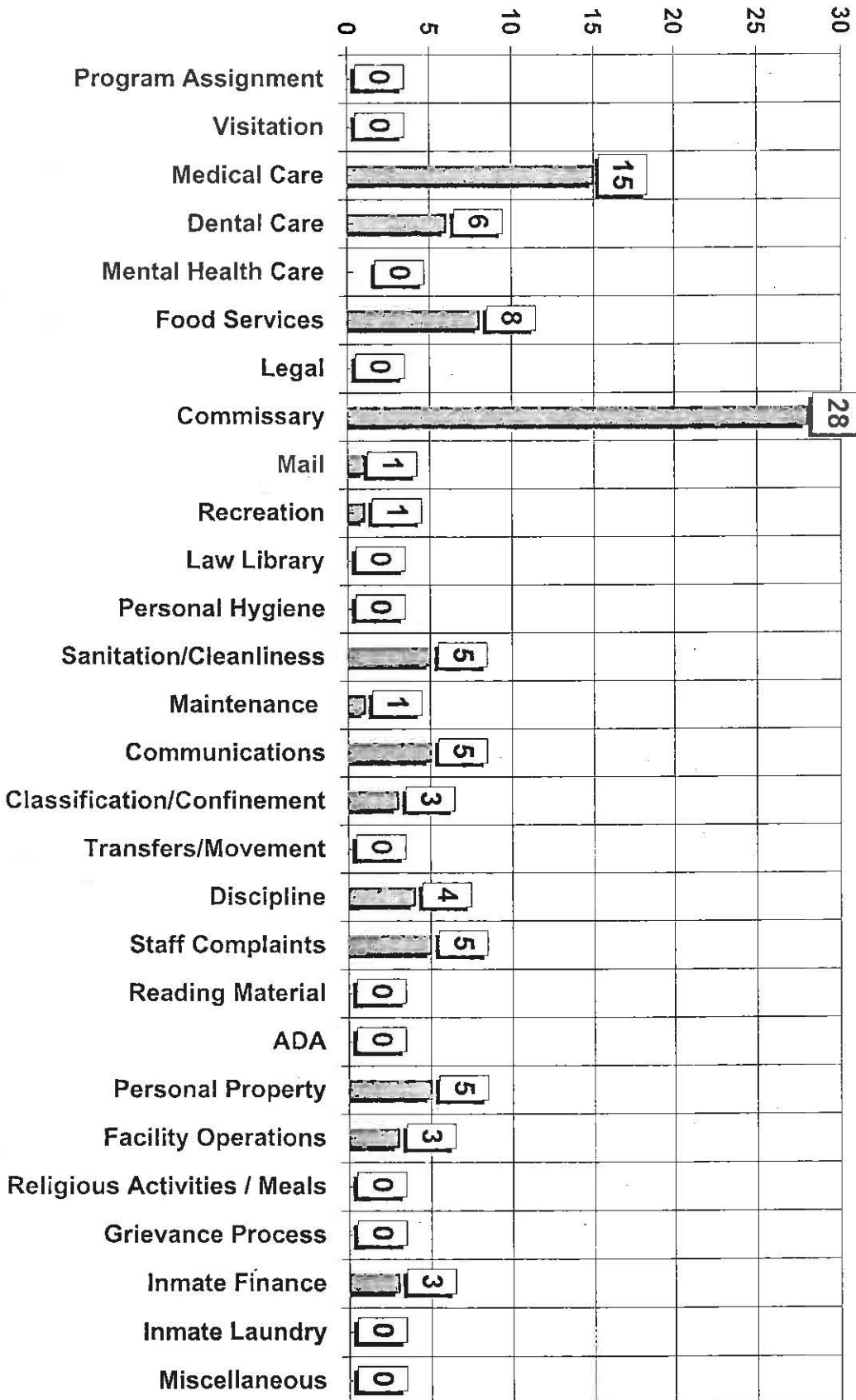


Timothy P. Ryan
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Miami-Dade Corrections and Rehabilitation Department PRE-TRIAL DETENTION CENTER



INMATE GRIEVANCES FY 2009-2010 Q1-Q4

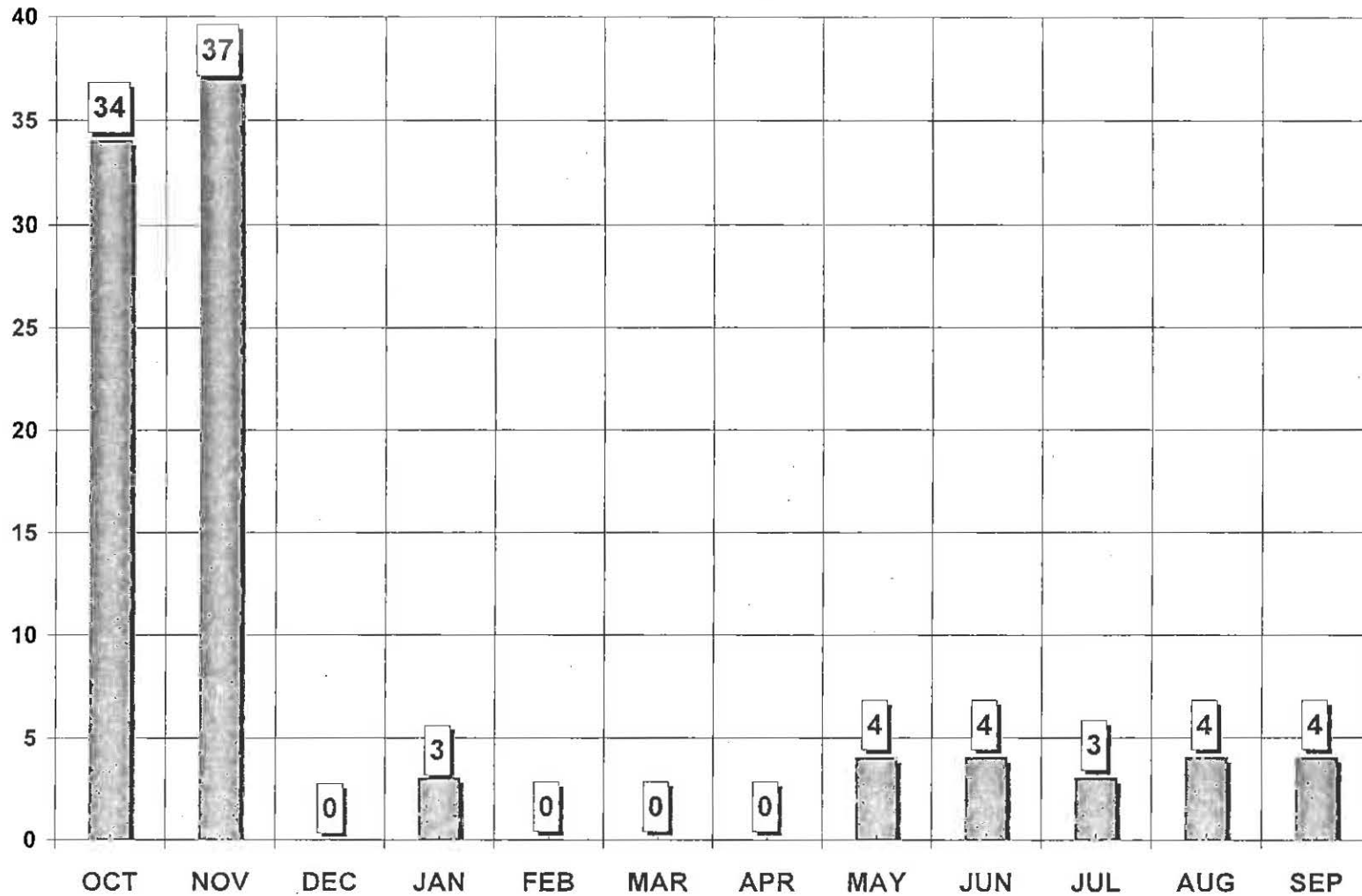




Miami-Dade Corrections and Rehabilitation Department PRE-TRIAL DETENTION CENTER



INMATE GRIEVANCES FY 2009-2010 Q1-Q4



Timothy P. Ryan
Director



Miami-Dade
Corrections and Rehabilitation Department
WOMEN'S DETENTION CENTER



INMATE GRIEVANCES
FY 2009-2010 Q1-Q4

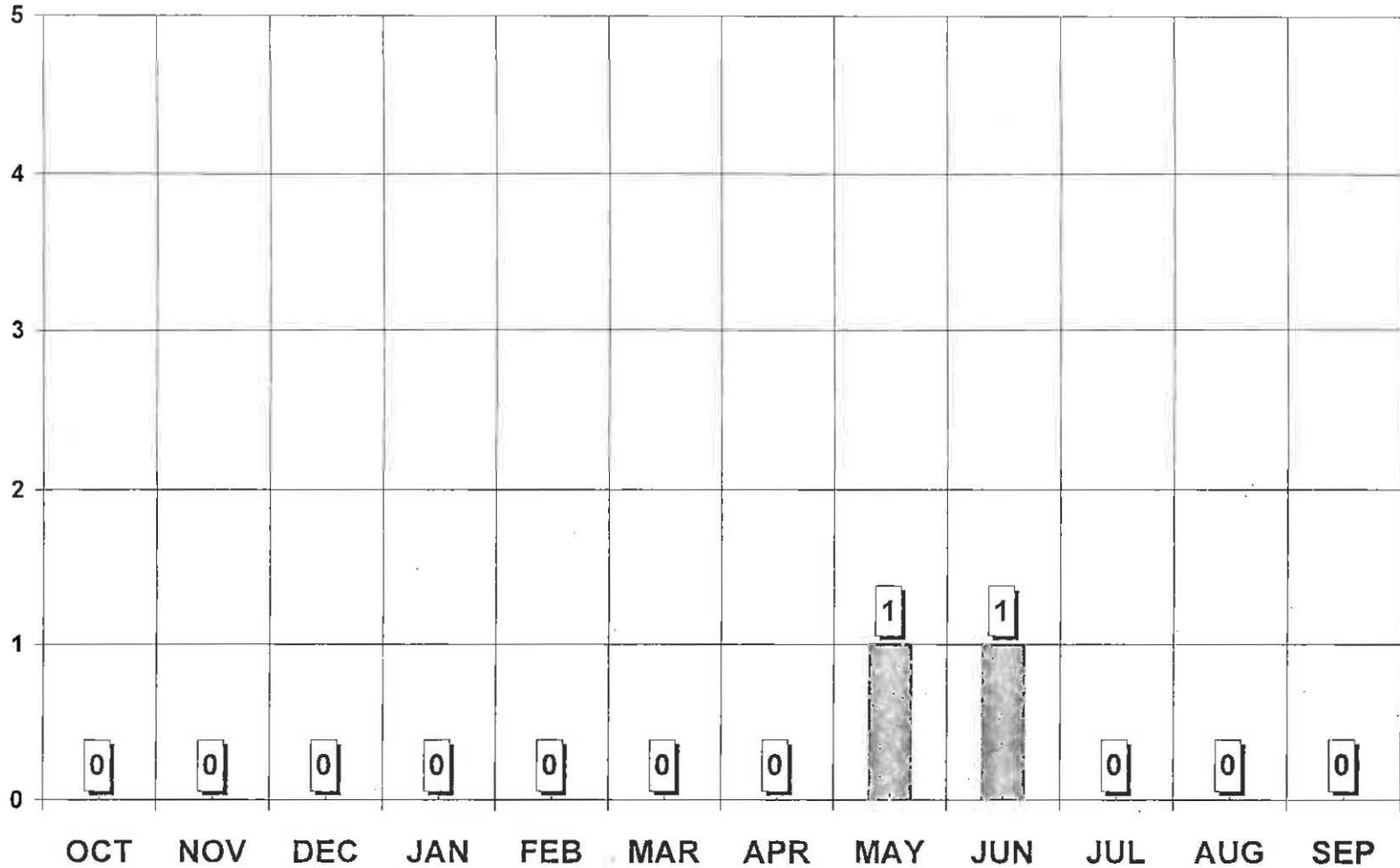
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Program Assignment	0					
Visitation	0					
Medical Care	0					
Dental Care	0					
Mental Health Care	0					
Food Services	0					
Legal		1				
Commissary		1				
Mail	0					
Recreation	0					
Law Library	0					
Personal Hygiene	0					
Sanitation/Cleanliness	0					
Maintenance	0					
Communications	0					
Classification/Confinement	0					
Transfers/Movement	0					
Discipline	0					
Staff Complaints	0					
Reading Material	0					
ADA	0					
Personal Property	0					
Facility Operations	0					
Religious Activities / Meals	0					
Grievance Process	0					
Inmate Finance	0					
Inmate Laundry	0					
Miscellaneous	0					



Miami-Dade Corrections and Rehabilitation Department WOMEN'S DETENTION CENTER



INMATE GRIEVANCES FY 2009-2010 Q1-Q4





Timothy P. Ryan
Director

Miami-Dade Corrections and Rehabilitation Department BOOT CAMP PROGRAM



INMATE GRIEVANCES
FY 2009-2010 Q1-Q4

	0	1	2
Program Assignment	<input type="checkbox"/>		
Visitation	<input type="checkbox"/>		
Medical Care	<input type="checkbox"/>		
Dental Care	<input type="checkbox"/>		
Mental Health Care	<input type="checkbox"/>		
Food Services	<input type="checkbox"/>		
Legal	<input type="checkbox"/>		
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Recreation	<input type="checkbox"/>		
Law Library	<input type="checkbox"/>		
Personal Hygiene	<input type="checkbox"/>		
Sanitation/Cleanliness	<input type="checkbox"/>		
Maintenance	<input type="checkbox"/>		
Communications	<input type="checkbox"/>		
Classification/Confinement	<input type="checkbox"/>		
Transfers/Movement	<input type="checkbox"/>		
Discipline	<input type="checkbox"/>		
Staff Complaints	<input type="checkbox"/>		
Reading Material	<input type="checkbox"/>		
ADA	<input type="checkbox"/>		
Personal Property	<input type="checkbox"/>		
Facility Operations	<input type="checkbox"/>		
Religious Activities / Meals	<input type="checkbox"/>		
Grievance Process	<input type="checkbox"/>		
Inmate Finance	<input type="checkbox"/>		
Inmate Laundry	<input type="checkbox"/>		
Miscellaneous	<input type="checkbox"/>		



Miami-Dade Corrections and Rehabilitation Department BOOT CAMP PROGRAM



INMATE GRIEVANCES FY 2009-2010 Q1-Q4

